

Remote panel

Remote panel provides a time and cost-effective way of understanding service and diagnostic requirements, using Web Based Management.

Brother's business devices have a remote panel solution that enables an IT department or IT service provider to remotely troubleshoot print device issues. The control panel of the printing device can be operated remotely from the comfort of the IT providers desktop PC*.



Save time

Quickly and easily resolve any printer issues without waiting for an engineer



Centralised support

Simplify IT support and remotely diagnose and resolve any printing and scanning issues



Secure

The printing device data is shared through a secure communication channel, ensuring all information is encrypted

Where Brother is the existing or preferred print option, remote panel provides businesses with the ability to streamline diagnostics to reduce machine downtime. This solution can also be used for training and demonstration purposes.

To activate print- and scanner Light Solutions and for updated list of Light Solutions and their compatible models, visit: <https://www.brother.no/business-solutions/solutions-activation>

Available on selected Brother solutions-enabled printers:

DCP-L5500DN	MFC-J5945DW
DCP-L6600DW	MFC-J6945DW
MFC-L5700DN	MFC-J6947DW
MFC-L6800DW(T)	
MFC-L5750DW	
MFC-L6900DW(T)	
DCP-L8410CDW	
MFC-L8690CDW	
MFC-L8900CDW	
MFC-L9570CDW(T)	

*network connection required